

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

THE KENTUCKY PUBLIC SERVICE COMMISSION)	
)	
vs.)	CASE NO.
)	9424
BIG SANDY WATER WORKS)	

SHOW CAUSE ORDER

On November 19, 1984, the Commission received a letter of complaint from Mr. Douglas A. Kretzer in regard to low water pressure in the Van Lear area of Johnson County, Kentucky. Mr. Kretzer is a customer of the Big Sandy Water Works ("Big Sandy"). The Commission staff investigated this complaint and notified Big Sandy, in writing, to formulate a water system improvement program that would add additional flow in the vicinity of Van Lear and maintain a minimum service pressure of 30 psig. Big Sandy was also advised to develop a schedule of events and the requisite financial package to implement the improvements and was requested to file a report within 30 days of March 27, 1985, the mailing date of the request. Big Sandy did not respond to this request nor to a follow-up letter dated June 10, 1985.

In addition, on March 26, 1985, a periodic inspection was made of Big Sandy by a staff member of this Commission. The report of that inspection described certain operational matters that were not meeting the minimum requirements of

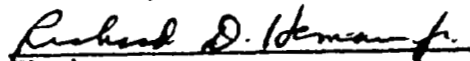
the Commission's regulations and recommended that corrective actions be taken by Big Sandy. A copy of the report was mailed to Big Sandy and a response with regard to the recommended corrective actions was requested by April 30, 1985. Big Sandy did not respond as requested and has not responded to the staff's follow-up letters dated April 24, 1985, and June 10, 1985.

After considering the matter and being advised, the Commission, on its own motion, finds that a hearing should be held in this matter.

IT IS THEREFORE ORDERED that Big Sandy shall appear at a hearing at the offices of the Commission in Frankfort, Kentucky, October 31, 1985, at 1:30 p.m., Eastern Standard Time, in Hearing Room No. 1, and show cause, if any it can, as to why it should not comply with the Commission's regulations: Pressure, Section 6 of 807 KAR 5:066; Minimum Pipe Size, Section 11 of 807 KAR 5:066; Service Interruptions, Section 5(5) of 807 KAR 5:066; Customer Complaints, Section 8 of 807 KAR 5:066; Pressure Testing Device, Section 6(3) of 807 KAR 5:066; System Maps and Records, Section 17 of 807 KAR 5:066; Posting Tariffs, Regulations, and Statutes, Section 11 of 807 KAR 5:011; Meter Testing, Section 17(1) of 807 KAR 5:066; and Water Supply Measurement, Section 7(1) of 807 KAR 5:066.

Done at Frankfort, Kentucky, this 24th day of September, 1985.

PUBLIC SERVICE COMMISSION


Chairman


Vice Chairman


Commissioner

ATTEST:

Secretary